FDA Home³ Medical Devices⁴ Databases⁵

Medical & Radiation Emitting Device Recalls



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New Search

Class 2 Recall Candela Laser Back to Search Results

Date Classified

November 18, 2013

Recall Number

Z-0348-2014

Product

Candela Laser GentleLase Pro, Powered Laser Surgical Instrument for

dermatological use - Model number: 9914-00-9015. and Candela Laser GentleLase

Pro LE, Model number: 9914-00-9040

Code Information

GL Pro Model 9914-00-9015:: SN 9914-9015-0005 through 9914-9015-1259 GL Pro LE Model

9914-00-9040: SN 9914-9040-0716 through 9914-9040-1214

Recalling Firm/ Manufacturer

530 Boston Post Rd Wayland, Massachusetts 01778-1833

Manufacturer Reason for Recall

Unintended single pulse maybe emitted to handpiece prior to pressing of trigger or footswitch and

Candela notiifed Distributors on 11/8/13 through e-mail, Certified return receipt request, or FedEx

package containing distributor letter, customer letter for translation and customer lists. A software

update to Version 2.0 will be issued to the user by a field service representative.

Quantity in Commerce 1258 units

Distribution

Action

Nationwide Foreign: Azerbaijan, Bulgaria, Chile, Czech Republic, Greece, Israel, Kuwait, Qatar, Saudi Arabia, Serbia, Turkey, and the United Arab Emirates and to Subsidiaries in Australia,

France, Germany, Italy, Japan, Portugal, Spain, and the United Kingdom

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- 19. /scripts/cdrh/cfdocs/cfClia/Search.cfm
- 20. /scripts/cdrh/cfdocs/cfTPLC/tplc.cfm
- 21. http://www.accessdata.fda.gov/scripts/cdrh/cfdocs/relateditems.cfm?page_title=medical%20device% 20recalls&item1_text=medical%20device%20recalls% $20 \& item 1_url = www.fda.gov/medical devices/safety/recalls corrections removals/list of recalls/default.htm \& item 2_text = fda \% item 2_text$ $20 enforcement \% 20 report \% 20 index \& item 2_url = www.fda.gov/safety/recalls/enforcement reports/default.htm$

Page Last Updated: 12/09/2013

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