

Dräger Medical Systems, Inc., Andover, MA 01810 USA

**To our customers and users of the:**

- **Infinity® Acute Care System that use Cockpits with revision index 06 or higher that contain 4GB RAM Modules.**
- **Upgrade kits that contain 4GB RAM Modules.**

**Important Safety Notice!**

**While using Infinity® Acute Care System Cockpits with 4GB RAM Modules audio or visual alarms may not annunciate on the Cockpit and Infinity Central Station due to high memory usage.**

**May 2017**

Dear Madam or Sir,

We learned that Dräger Infinity® Acute Care Systems that use the newer Cockpits with revision index 06 or higher that contain 4GB RAM modules or that received upgrade kits that contained 4GB RAM Modules may not annunciate audio or visual alarms on the Cockpit and Central Station. The M540 will still issue visual alarms. Alarm function is not affected at the M540 and Central Station when the Cockpit is disconnected.

We are not aware of any negative patient consequences arising from this issue. Our investigation revealed that this behavior is due to a failure within certain 4GB RAM Modules.

Based on the information we have, you are using at least one Infinity® Acute Care System that fits into the above criteria at your facility.

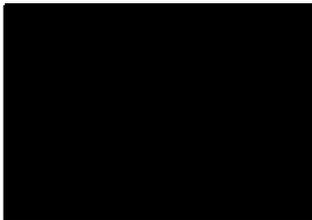
**Please use that attached list of serial numbers to identify potentially affected Cockpits. The serial number can be found on the rear side of the Cockpit. If the serial number on the cockpit is on the attached list, remove the Cockpit from use until it can be determined whether the 4GB RAM Module is among those affected. Identification can be performed by Dräger or a trained Biomed by following the instructions for “memtest 86”. The IACS can be used without the Cockpit and the M540 will function as the primary monitoring device once the Cockpit is disconnected.**

**If your Cockpit contains a 4GB RAM Module that is among the affected products, please contact your local Sales and Service representative in order for them to carry out the repair free of charge.**

Please distribute this Safety Information to all potential users within your facility.

We regret any inconvenience this may cause. We consider it a necessary preventive measure to increase patient and user safety.

If you have any further questions, please contact your local Dräger representative.



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**To our customers and users that received one or more Upgrade kits  
for a Cockpit that contains 4GB RAM Modules**

**Supplement for the Important Safety Notice!**

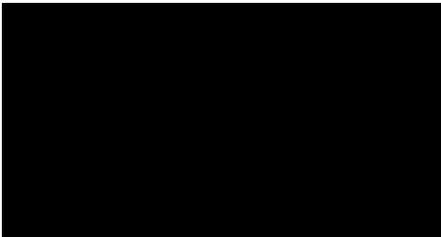
**May 2017**

Dear Madam or Sir,

We identified that your healthcare facility received one or more 4GB RAM Module Upgrade kits for the newer version of the Cockpit. Serial Numbers of Cockpit(s) that received the 4GB RAM Module as part of an upgrade are not included on the list of Serial Numbers supplied with the Important Safety Notice although they may still be affected. To identify the potentially affected Cockpit(s) at your site we would like to ask you for your support. Please check your repair history and quarantine the latest repaired Cockpits. The quarantined devices will be checked and repaired as described in the Important Safety Notice.

We apologize for any inconvenience this action may additionally cause and appreciate your patience and cooperation.

If you have any further questions, please contact your local Dräger representative.



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