



**Australian Government**

**Department of Health**

Therapeutic Goods Administration

# Recall Action Notification

## NM Implantable Pulse Generator within the Infinity and Proclaim device families

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## Important information on the System for Australian Recall Actions

The TGA publishes information about therapeutic goods supplied in the Australian market that have been subject to a recall action in a publicly searchable database.

Recall action means action taken by the responsible entity (being the person who is responsible for taking the recall action) to resolve a problem with therapeutic goods supplied in the Australian market that have, or may potentially have, deficiencies relating to safety, quality, efficacy (performance) or presentation.

- Recall actions include: the permanent removal of therapeutic goods from supply in the market, the taking of corrective action in relation to therapeutic goods (such as repair, modification, adjustment or relabelling) and, in the case of medical devices that have been implanted into patients, the issuing of a hazard alert containing information for health practitioners on how to manage patients.
- More information about Australian recall actions is available at <<http://tga.gov.au/safety/recalls-about.htm>>
- If you are taking a medicine, using a medical device or have had a medical device implanted into you, that is the subject to a recall action, and you have any concerns you should seek advice from a health professional. <<http://www.healthdirect.org.au/>>

### About the release of this information

While reasonable care is taken to ensure that the information is an accurate record of recall actions that responsible entities have reported to the TGA or of which the TGA has become aware, the TGA does not guarantee or warrant the accuracy, reliability, completeness or currency of the information or its usefulness in achieving any purpose.

To the fullest extent permitted by law, including but not limited to section 61A of the Therapeutic Goods Act 1989, the TGA will not be liable for any loss, damage, cost or expense incurred in or arising by reason of any person relying on this information.

The information contained in the SARA database is released under s 61(5C) of the Therapeutic Goods Act 1989. Copyright restrictions apply to the System of Australian Recall actions (SARA) <<http://tga.gov.au/about/website-copyright.htm>>.

## Recall detail

<b>Type of Product<sup>i</sup></b>	Medical Device
<b>TGA Recall Reference<sup>ii</sup></b>	RC-2017-RN-01184-1
<b>Product Name/Description<sup>iii</sup></b>	<p>NM Implantable Pulse Generator within the Infinity and Proclaim device families</p> <p>Recall for product correction ARTG Numbers: 277755, 277756</p> <p>Hazard Alert Implantable Pulse Generator ARTG Numbers: 279015, 279016, 282999, 283000, 289235, 278846, 278847, 278849 and 278850</p>
<b>Recall Action Level<sup>iv</sup></b>	Hospital
<b>Recall Action Classification<sup>v</sup></b>	Class II
<b>Recall Action Commencement Date<sup>vi</sup></b>	15/09/2017
<b>Responsible Entity<sup>vii</sup></b>	St Jude Medical Australia Pty Ltd
<b>Reason / Issue<sup>viii</sup></b>	<p>Abbott has become aware of instances in which the elective replacement indicator (ERI) in some devices has triggered earlier than intended. In these cases, the ERI alerts were triggered early due to an error in how the device calculates the actual remaining battery life in the impacted implantable pulse generators (IPG).</p> <p>ERI alerts estimate battery life based on programmed device parameters and patient usage and are unique to each patient. Importantly, please note that this issue is an error in software calculation and is not an indication of the devices' actual battery performance.</p> <p>Currently, all implanted IPGs within the Infinity and Proclaim families are affected by this issue.</p>
<b>Recall Action<sup>ix</sup></b>	Recall for Product Correction

<b>Recall Action Instructions<sup>x</sup></b>	<p>1. If an ERI message is displayed on the PC, contact Abbott to obtain the device-specific generator logs and to conduct the ERI Assessment using the steps supplied in the letter.</p> <p>2. Follow-up communication from Abbott will be provided in order to make appropriate decisions. Either by:</p> <ul style="list-style-type: none"> <li>- ERI is valid at this time for this device, follow existing information provided by IFU and CP for the elective replacement window for this device.</li> <li>- The device has the appropriate level of battery voltage to provide the existing therapy until the next assessment, which should occur no later than March 2018. During this period, the ERI message will be displayed on the PC at the start of each session and may be dismissed.</li> </ul> <p>3. Abbott will deploy a software upgrade that addresses the errors in calculation causing the inappropriate ERI message. Notification of the availability of this software update will occur through the Apple Public App Store for the PC and through the SJM App Catalogue for the CP.</p>
<b>Contact Information<sup>xi</sup></b>	1800 839 259 - Abbott Customer Service

## Footnotes

<sup>i</sup> Type of Product: Medicine, Medical Device, or Biological

<sup>ii</sup> TGA Recall Reference: Unique number given by the TGA

<sup>iii</sup> Product Name/Description: Brand name (including active ingredient for medicines) and may include generic reference for the kind of medical devices. Includes all necessary information such as affected: catalogue / model and / or batch / serial numbers.

<sup>iv</sup> Recall Action Level: The level to which the recall action is to be undertaken. This is based on the significance of the risk and the channels through which the goods have been distributed. The recall action levels are / Wholesale / Hospital / Retail / Consumer.

- Wholesale - includes wholesalers and state purchasing authorities.
- Hospital - includes nursing homes and institutions, hospital pharmacists, ambulance services, blood and tissue banks and laboratories as well as wholesale as appropriate.
- Retail - includes retail pharmacists, medical, dental and other health care professionals as well as wholesale and hospital as appropriate.
- Consumer - includes patients and consumers, as well as wholesale, hospital and retail levels as appropriate.

<sup>v</sup> Recall Action Classification: Recall actions of therapeutic goods are classified based on the potential risk the deficiency poses to patients / consumers. They are classified as Class I, Class II or Class III.

- Class I recall action occurs when the product deficiency is potentially life-threatening or could cause a serious risk to health.
- Class II recall action occurs when the product deficiency could cause illness, injury or result in mistreatment, but are not Class I.
- Class III recall action occurs when the product deficiency may not pose a significant hazard to health, but action may be initiated for other reasons eg. quality related issues.

<sup>vi</sup> Recall Action Commencement Date: The date the recall strategy and communication was agreed by the TGA.

<sup>vii</sup> Responsible Entity: Sponsor / Supplier / Importer responsible for the recall actions.

<sup>viii</sup> Reason / Issue: Reason for the recall action.

<sup>ix</sup> Recall Action: Recall action is an action taken to resolve a problem with a therapeutic good already supplied in the market for which there are issues or deficiencies in relation to safety, quality, efficacy (performance) or presentation.

There are three distinct recall actions - recall, recall for product correction and hazard alert.

- Recall - The permanent removal of an affected therapeutic good from supply or use in the market.
- Recall for product correction - Repair, modification, adjustment or re-labelling of a therapeutic good. The corrective action may take place at the user's premises or any other agreed location.
- Hazard alert - Information issued to healthcare professionals about issues or deficiencies relating to an implanted medical device or biological product and advice about the ongoing management of patients.

<sup>x</sup> Recall Action Instructions: What the customer should do.

<sup>xi</sup> Contact Information: Who the customer should contact for additional information and clarification regarding the recall action.