

## **Field Safety Notice**

### Model 105AspireHC® and Model 106 AspireSR® VNS Therapy® Generators

Affected Devices: Specific Model 105 and 106 Generators manufactured by Cyberonics, Inc. 1

**Date:** June 27<sup>th</sup>, 2017 **Reference:** NM-HOU-2017-001

Attention: LivaNova Distribution Partners

Reason: LivaNova is issuing a Field Safety Notice associated with specific Model 105 and Model

106 Generators due to the potential for reduced device longevity

Dear LivaNova Distributor:

You are receiving this notification because you have purchased and received VNS Therapy® Model 105 AspireHC® or Model 106 AspireSR® generators potentially affected by the issue described here below. Attachment 2 of this letter contains a list of devices potentially impacted by this issue that may be implanted in your country.

#### Description of the problem:

The manufacturing process used to assemble the circuit board for certain Model 105 AspireHC® and Model 106 AspireSR® generators may result in some devices experiencing a faster than expected reduction in device longevity. Although battery life may be reduced, battery function is not affected by this issue and the delivery of therapy is unaffected until the device reaches EOS. Similarly, the device's battery status indicators (i.e., IFI, NEOS, and EOS) are also unaffected and will accurately reflect the device battery status.

If these devices are implanted, the issue presents the following risks:

- Premature replacement of a generator; or
- Failure to replace the generator before the battery depletes, causing the patient to return to baseline seizure frequency or depressive symptoms.

This specific communication is to provide you with information to be sent to physicians who have patients that are implanted with potentially affected devices.

#### Advise on action to be taken by the distributor:

Please follow the instructions provided on the next page(s) in detail to assure timely and compliant implementation of this Field Safety Notice.

#### Transmission of this Field Safety Notice:

Please assure that this notice is passed on to all personnel within your organization who need to be aware of this Field Safety Notice. In case you have transferred products to a third party please pass this information on to them and also inform the below mentioned contact person.

#### Contact reference person:

For questions regarding this Field Safety Notice, please contact LivaNova at AspireFieldAction@livanova.com.

Sincerely,

Ger Kamminga Director, Commercial Quality LivaNova, PLC.

Enclosed:

Attachment 1: Distributor Response Form Attachment 2: Affected Product List

<sup>&</sup>lt;sup>1</sup>LivaNova PLC is a U.K. holding company with a number of wholly-owned subsidiaries, including Cyberonics, Inc., the manufacturer of the product addressed in this notice. In this document, we refer to all entities using the brand name LivaNova.



### Action to be taken by the Distributor:

- 1. **Confirm receipt and understanding** of this Field Safety Notice Update using the Distributor Response Form (Attachment 1).
- 2. If local regulations so require, **inform your local health authority** by June 29<sup>th</sup>2017 at the latest, of your intent to initiate this communication. Provide the date on which you informed your health authority using the Distributor Response Form (Attachment 1). In case you have not informed your local health authority about this FSN, indicate "Not Required".
- 3. Return the completed Distributor Response Form to Aspire Field Action @livanova.com by July 2<sup>nd</sup> 2017 at the latest.
- 4. **Identify any customers** in receipt of the affected products covered by this Field Safety Notice. See Attachment 2, Affected Product List. Document and track the customers **using** the Customer Notification Log.
- 5. It is your responsibility to contact each of your customers in writing about this Field Safety Notice. If no objections are received from your Health Authority, **initiate the customer communication** by June 30<sup>th</sup>2017 at the latest.
- 6. **Use the provided Customer Letter** including its attachments to inform your customers. **Translate** to local language if so required.
- 7. After all customers have confirmed receipt of this Field Safety Notice by returning the signed Customer Response Form (attachment 2 of the Customer Letter), complete the Customer Notification Log and return to Aspire Field Action @livanova.com.



Health innovation that matters

	DISTR	RIBUT	<b>OR RESPONS</b>	E FORM	/	
FIELD SAFETY NOTICE			Model 105 Aspire HC® and 106 AspireSR®  VNS Therapy® Generators  NM-HOU-2017-001			
	Please return and cor	mplete the a	ttached form by e-mail to M106Fie	eldAction@cybero	nics.com	
Section 1: Confirmation - Please complete				YES	NO	
1	We HAVE reviewed and understand the attached FSN			YES		
2	We HAVE/WILL complete all required actions			YES		
Sect	ion 2: Health Authorit	y Commu	nication - Please complete			
1	Date Health Autho	rity was in	formed	3/7/2017		
2	Language in which FSN was translated		ENGLISH			
Sect	ion 3: Impacted cust	omers - P	lease complete			
ĺ	Number of final customers to inform		14			
Sect	ion 4: Distributor Info	rmation –	please complete			
Country		SAUDI ARABIA				
Distributor Name		CIGALAH GROUP				
Contact Name		Abdualrazaq Al shebib				
Email		a-naif9@hotmail.com				
Telephone number		0507666809				
Sect	ion 4: Please comple	te and sig	n			
Submitted by		Abdualrazaq Al shebib				
Date		3/7/201	7			
	ature					



# **Attachment 2: Affected Product List**

# Health innovation that matters

Affected Product						
Model Number	Serial Number	Hospital (if known)	Patient initials (if known)			
106	39433		NHA			
106	38073	KFSH	LN			
106	38193	NGH	НА			
106	37947	KFSH	AA			
106	37971	KFSH	SKA			
106	38057		WQ			
106	38080		TWK			
106	39267		HSA			
106	39291		TYZ			
106	39311		KFA			
106	39380		HAZ			
106	38006	PSMMC	AO			
106	38019	PSMMC	AK			
106	38028	PSMMC	HAJ			