

Under the Patronage of
The Deputy Prime Minister and Minister of Public Health
Mr. Ghassan Hasbani

Lebanese Society for Quality & Safety in Healthcare
5th Annual Congress
BRIDGING THE GAP FOR A SAFER CARE

September **8th** - **9th**, 2017
ESA Business School
Beirut - Lebanon

Continuing education credits for nursing & pharmacy offered





Welcome Letter



Dear Colleagues,

On behalf of the Lebanese Society for Quality & Safety in Healthcare, it gives me a great pleasure to announce the Fifth Annual Congress, which will take place on September 8 and 9, 2017 at the ESA Business School in Beirut.

The theme for this year's Congress is "Bridging the gap for a safer care".

The opening ceremony and the whole event are under the Patronage of his Excellency the Vice Prime Minister and Minister of public Health, Mr. Ghassan Hasbani.

On the first day four workshops sessions will be held in the English and French languages as parallel sessions. The sessions will be conducted by International Experts and will tackle management of resources and the communication of adverse events to patients and families.

The congress on the next day will focus on how healthcare institutions can build the path for safer care by introducing and implementing safety goals and adopting strategies for monitoring and measurement. Moreover, it will focus on how new technologies can keep patient safety at a top level of the organization's goals and how effective communication between all stakeholders and the implementation of a just culture can help people to improve their practice continuously.

The last part of the Congress will focus on the role of accreditation in building and sustaining a safety culture.

We are looking forward to seeing you all.

Best regards,

Rabab Rassi El-Khoury
LSQSH President





Committee & Speakers

SCIENTIFIC COMMITTEE:

Dr Rabab Rassi El-Khoury, *President*
Dr Paula Rizkallah, *Vice President*
Dr Rola Hammoud
Dr Jamal Hobballah
Ms Gladys Mouro
Dr Boutros Assaf
Mrs Nadia Deek
Ms Maysaa' Jaafar

ADVISORY BOARD:

Prof René Amalberti
Dr Nabil Kronfol
Dr Kedar Mate
Dr Alissar Radi

INTERNATIONAL SPEAKERS:

René Amalberti	France
Rabih Dabliz	UAE
Martial Favre	France
Etienne Minvielle	France





Speakers Presentations



René Amalberti, MD, PhD
Medical doctor specialized in cognitive psychology.
Professor of Medicine, physiology and aerospace medicine.



Martial Favre, MD
Medical doctor specialized in public health and in quality improvement systems.
Member of the Technical Committee of Accreditation in Lebanon.
In charge of the organization and implementation of the accreditation system in Tunisia.



Hanane Barakat, MD, MHM
Clinical Assistant Professor of Anesthesia at the LAU Medical Center, Gilbert and Rose-Marie Chagoury School of Medicine.
Clerkship Director for Med 4 students.
Chair of the performance improvement committee at LAU Medical Center.



Charles Ghafari, Atty
Legal advisor at
The Lebanese Order of Physicians



Rabih Dabliz, Pharm.D, FISMP
Manager for Quality & Medication Safety Services at Cleveland Clinic Abu Dhabi
Safe Medication Management Fellowship at the Institute for Safe Medication Practices.



Dia Hassan, PhD, MPH, BSEH
President and Chief Executive Officer of Bellevue University Medical center, Lebanon.
Consultant for Joint Commission International.



Nabil Diab, MD, MBa
Associate professor of surgery at the Faculty of Medicine - University of Balamand.
Chief of pediatric surgery and urology at Saint George Hospital University Medical Center.
Head of quality systems for clinical care at Saint George Hospital University Medical Center.
Head of post-graduate affairs office at Saint George Hospital University Medical Center.



Jennifer Kozaily, Pharm D
Patient safety and risk manager at AUBMC



Ali El Haj, LLM, PhD
Chairman & General Manager of Veritas Scientific, Research & Development Council
Founding Governing Board member of Medrar Medical Center.
Advisor to the Ministry of Health, and a member of the Ministry of Health National Accreditation and standard development committee.



Etienne Minvielle, MD, EHESP
Quality Director at Gustave Roussy
Doctor in Management
Professor at the EHESP





Friday, September 8th, 2017

PROFESSIONAL PRE-CONGRESS WORKSHOPS

08:00 - 09:00 Registration

French Workshops

09:00 - 12:00 L'annonce d'un dommage associé aux soins
Martial Favre, MD

12:00 - 13:00 Pause Déjeuner

13:00 - 16:00 Formation au travail collectif des équipes médicales (CRM)
René Amalberti, MD, PhD

English Workshops

09:00 - 12:00 Medical Team Resource Management (Crew Resource Management)
René Amalberti, MD, PhD

12:00 - 13:00 Lunch Break

13:00 - 16:00 The Announcement of Adverse Events Associated with Care
Martial Favre, MD





Saturday, September 9th, 2017

PROFESSIONAL CONGRESS

08:00 - 09:00 Registration

Session 1 To Err is Human

Moderators Rasha Hamra, Ahmad Zaatari

09:00 - 09:20 Just Culture Implementation Process
Jennifer Kozaily, Pharm D

09:20 - 09:40 Application of Human Factors in the Management of High Alert Medications : The Cleveland Clinic Abu Dhabi Experience
Rabih Dabliz, Pharm D, FISMP

09:40 - 10:00 The Legal Perspective of Medical Errors
Charles Ghafari, Atty

10:00 - 10:30 Opening Ceremony

Director of (ESA) École supérieure des affaires

Mr Stéphane Attali

President of the Lebanese Society for Quality and Safety in Healthcare

Dr Rabab Rassi El- Khoury

“Stay Safe” film projection

World Health Organization (WHO)

Dr Alissar Radi

President of (LSPH) the Lebanese Syndicate of Private Hospitals

Mr Sleiman Haroun

Deputy Prime Minister of Public Health

Mr Ghassan Hasbani

10:30 - 11:00 Discussin Panelists with the Participation of the Presidents of Lebanese Orders of Physicians, Pharmacists, Nurses and Midwives
Animator : Ali El-Hajj, LLM, PhD

11:00 - 11:20 Coffee Break

Session 2 Building Blocks for a Safer Care

Moderators Abir Alameh, Omar Ayash , May Helou

11:20 - 11:40 The role of healthcare management in improving safety
Etienne Minvielle, EHESP

11:40 - 12:00 Patient tracer methodology: The French approach
Martial Favre, MD

12:00 - 12:20 Integrating Patient Safety education in the medical school Curriculum
Hanane Barakat, MD, MHM

12:20 - 13:00 Lessons learned in engaging physicians
Nabil Diab, MD, MBA

13:00 - 14:00 Lunch Break

Session 3 Accreditation New Insights

Moderators Rita Freiha, Perrine Malaud-Wakim

14:30 - 14:50 Impact of Accreditation and Regulation on Quality and Patient Safety
Ali El-Hajj, LLM, PhD

14:50 - 15:10 Planetree Accreditation: From Hospital and Physician, to Patient-Centered Care
Dia El-Hassan, PhD, MPH, BSEH

15:10 - 15:30 Changes in Accreditation Process to Bridge the Gap for a Safer Care
René Amalberti, MD, PhD

15:30 Congress Closure





Conference Registration

Target audience will be Professionals (physicians, pharmacists, dentists, nurses, midwives, physiotherapists and nutritionists...) from academic medical centers and hospitals, administrators in healthcare: Quality, safety, risk management, nursing, human resources, staff development coordinators, customer service officers, healthcare insurance managers, and others in related fields.

Join us to meet national and international healthcare experts who will share their experience with you.

	September 8 th , 2017		September 9 th , 2017	
	Online Workshops Registration	Onsite Workshops Registration	Online Conference Registration	Onsite Conference Registration
International Healthcare Practitioners	\$200.00	\$250.00	\$300.0	\$350.00
Local healthcare practitioner	\$90.00	\$120.00	\$100.0	\$150.00
Members & students	\$80.00	\$80.00	\$80.0	\$80.00

Students must provide proof of enrollment
Members and students will pay by Bank transfer or cash on site

The Conference registration fee entitles delegates to:

- Entry to all conference sessions
- Attendance certificate and continuing education certificates for nursing and pharmacy
- Conference booklet
- All coffee breaks and meals

Workshops Registration: Places are limited, first come first serve

The workshops registration fee entitles delegates to:

- Participation to 2 workshops held on September 8th
- Attendance certificate to the workshops
- Conference booklet
- All coffee breaks and meals

Sponsors

