

March 20, 2017

To: Distributors, Sales Representatives, and Distributor Operation Managers

Subject: **URGENT MEDICAL DEVICE RECALL (REMOVAL) - LOT SPECIFIC**

Affected Product: Specific Knee, Hip and Nail Implants, Reference Attachment 2

Zimmer is initiating a field action for sterile-packaged implants packaged in two different package configurations due to packaging design verification test failures. Specifically, multiple test samples from each of the two configurations failed simulated distribution and shipping testing. The devices impacted are generally the heaviest outlier sizes within the respective product family. Below are photos representative of failures seen during this testing.

Our records indicate that you may have received one or more of the affected products.

It is very likely that any damage to the carton box and/or to the outer tray would be detected prior to surgery. The package insert (instructions for use) provided with the device or device system contains a section on sterility. It instructs the user to inspect the package and not use the device if any seal or cavity is damaged.

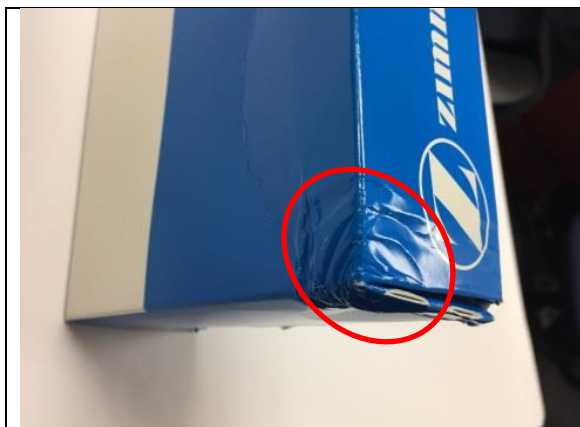


Fig 1. Carton Box Damage Corner

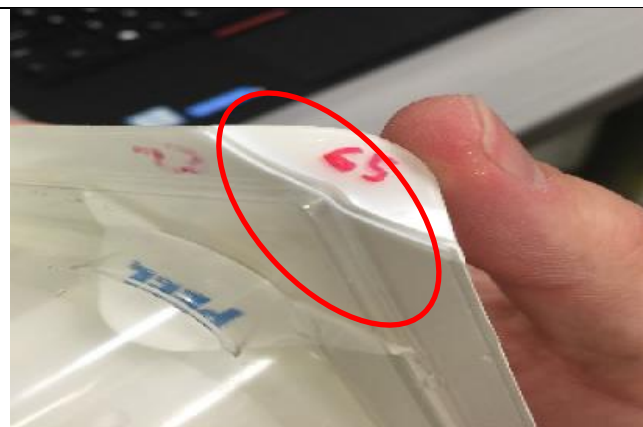

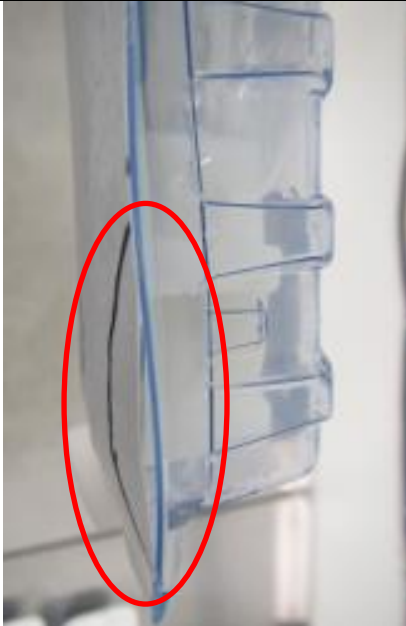



Fig 2. Cracked Corner

		
<p>Fig 1. Cracked Inner tray near peel tab</p>	<p>Fig 2. Outer Seal Channel/Void</p>	<p>Fig 3. Outer Carton Damage</p>

Risks

- If compromised packaging is detected during surgery, it may result in a slight delay in surgery to obtain another implant.
- In the unlikely event that compromised packaging is not detected prior to or during surgery by the user, there is a risk of periprosthetic infection, which could result in revision or multi-stage revision to treat the infection.

Your Responsibilities:

1. Review this notification and ensure affected team members are aware of the contents.
2. Immediately locate and quarantine affected product in your inventory.
3. Complete the Certification of Acknowledgement portion of **Attachment 1 – Inventory Return Certification Form**
 - a. Return a digital copy to fieldaction.emea@zimmerbiomet.com within three (3) days.
4. Return all affected product from your distributorship and affected hospitals within your territory along with a completed Attachment 1 – Inventory Return Certification Form to Zimmer Biomet within 2 weeks.
 - a. For each return, send a copy of Attachment 1 to fieldaction.emea@zimmerbiomet.com
 - b. Include a hardcopy of Attachment 1 with your shipment for immediate processing.
 - c. Clearly mark “RECALL” on the outside of return boxes.
5. Retain a copy of your field action acknowledgement and product return forms for your records in the event of a compliance audit of your facility.
6. If after reviewing the notice you have further questions or concerns please discuss them with your local Zimmer Biomet QARA representative.

Other Information

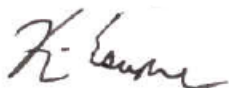
This voluntary medical device Field Safety Notice was reported to all relevant Competent Authorities and the related Notified Body as required under the applicable regulations for Medical Devices.

Please keep Zimmer Biomet informed of any adverse events associated with this product or any other Zimmer Biomet product by emailing winterthur.per@zimmerbiomet.com or to your local Zimmer Biomet contact.

The undersigned confirms that this notice has been delivered to the appropriate Competent Authorities, as per MEDDEV 2.12-1 revision 8.

We thank you for your cooperation and regret any inconvenience caused by this field action.

Sincerely,



Kevin W. Escapule
Post Market Surveillance & Regulatory Compliance Director

ATTACHMENT 1

Inventory Return Certification Form

IMMEDIATE RESPONSE REQUIRED –TIME SENSITIVE ACTION NEEDED

Affected Product: Specific Hip, Knee and Nail Implants
Reference: ZFA 2017-73 & ZFA 2017-31

Territory: _____ **Account Number:** _____

Account Name: _____

Account Address: _____

Please return the affected product to the appropriate address below with a spreadsheet containing item number, lot number, and quantity:

Zimmer GmbH
 Biomet Global Supply Chain Center B.V.
 Hazeldonk 6530
 Dock 20
 Breda 4836 LD, Netherlands

An exhaustive search for the affected lots has been performed and all available affected product is being returned to Zimmer Biomet; any product not returned or found in inventory are considered consumed and unavailable for use.	Check one of the following:		
	Yes		No

Credit My Account

Send a Replacement

Item Number	Lot Number	UDI Number	Quantity Returned

Complete this table for all affected items returned. If additional space is needed, list the information on a separate spreadsheet and return with this form to fieldaction.emea@zimmerbiomet.com.

Certificate of Acknowledgement:

By signing below, I acknowledge that received, read, and understand the contents of this recall communication. All required activities are complete or are being completed.

Printed Name: _____ **Signature:** _____

Title: _____ **Tel:** () _____ - _____ x _____ **Date:** ___/___/___

Note: This form and affected product must be returned to Zimmer Biomet before this action can be considered closed for your account. It is important that you complete this form and email a copy to: fieldaction.emea@zimmerbiomet.com, in addition to including a copy with your product returns.

Please do not return recalled product with other returns.

Attachment 2 Affected Product List

Item Number	Lot Number Expiry Date Before	Description
00225236016	March 2027	FEM IM NAIL 16MMDX36CM
00225238016	March 2027	FEM IM NAIL 16MMDX38CM
00225240016	March 2027	FEM IM NAIL 16MMDX40CM
00225242016	March 2027	FEM IM NAIL 16MMDX42CM
00225244015	March 2027	FEM IM NAIL 15MMDX44CM
00225244016	March 2027	FEM IM NAIL 16MMDX44CM
00225246015	March 2027	FEM IM NAIL 15MMDX46CM
00225246016	March 2027	FEM IM NAIL 16MMDX46CM
00225248015	March 2027	FEM IM NAIL 15MMDX48CM
00225248016	March 2027	FEM IM NAIL 16MMDX48CM
00225250015	March 2027	FEM IM NAIL 15MMDX50CM
00225250016	March 2027	FEM IM NAIL 16MMDX50CM
00225344015	March 2027	TIBIAL I/M NAIL 15MMDX44CM
00225748004	March 2027	FEM IM NAIL 14MMDX48CM LEFT
00225748014	March 2027	FEM IM NAIL 14MMDX48CM RIGHT
00225750004	March 2027	FEM IM NAIL 14MMDX50CM LEFT
00225750014	March 2027	FEM IM NAIL 14MMDX50CM RIGHT
00585004620	March 2027	SEG MALE-FEMALE TAPER, 200MM
00585004622	March 2027	SEG MALE-FEMALE TAPER, 220MM
00585205217	March 2027	SEG FLUTED STEM, 17X190MM STR
00585205218	March 2027	SEG FLUTED STEM, 18X190MM STR
Item Number	Lot Number Expiry Date	Description

	Before	
00585205219	March 2027	SEG FLUTED STEM, 19X190MM STR
00585205415	March 2027	SEG FLUTED STEM, 15X250MM BWD
00585205416	July 2026	SEG FLUTED STEM, 16X250MM BWD
00585205417	September 2026	SEG FLUTED STEM, 17X250MM BWD
00585205418	July 2026	SEG FLUTED STEM, 18X250MM BWD
00585205419	July 2026	SEG FLUTED STEM, 19X250MM BWD
00585207419	March 2027	SEGMENTAL VSS BOWED 19X190MM
00784301508	March 2027	POR FULL-CT FEM ST 15X200MM
00784301608	July 2026	POR FULL-CT FEM ST 16X200MM
00784301708	July 2026	POR FULL-CT FEM ST 17X200MM
00784301808	July 2026	POR FULL-CT FEM ST 18X200MM
00784302008	July 2026	POR FULL-CT FEM ST 20X200MM
00992124033	March 2027	XL POR ST 24.0X220MM, BOWED
00992125533	March 2027	XL POR ST 25.5X220MM BOWED