

April 08, 2014

Molecular Imaging

## Customer Safety Advisory Notice (CAN 003-2014)

**To: Director of the Radiology Department  
Director of the Nuclear Medicine Department  
Risk Management Officer  
Users of e.cam system**

**Re: E.CAM® Patient Handling System**

Dear Valued Siemens Customer,

You are receiving this customer advisory letter because you have been identified as owning an e.cam system.

We received a report in which a patient was reportedly grasping the integrated armrest of the Patient Handling System (PHS) as the technologist pulled the PHS pallet to the home position. During this movement, when the pallet was retracted the patient's finger sustained an injury as it was caught between the moving and stationary parts of the PHS.

As described in the e.cam operator's manual, as well as the e.cam Patient Bed Safety Addendum of the operator's manual, we would like to remind you to always monitor the patient at all times while they are on the system and during initiation of any system movement. Additionally, please observe the following general good practices, which are in alignment with your operator's manual:

- Never leave the patient unattended on the system.
- When moving the patient into or out of the gantry, make sure the patient's arms, fingers, hair, and loose items such as clothing are completely positioned on the Patient Handling System.
- When moving any components of the system, all areas should be checked to ensure that there are no obstacles in the path of motion.

Please ensure that this safety advisory notice is placed in your e.cam operator's manual and disseminate this safety advisory to all operators of your e.cam system.

If you have sold this equipment and it is no longer in your possession, we kindly ask that you forward this safety notice to the new owner of the equipment. Please inform Siemens about the new owner of the equipment.

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If you have any questions regarding this important safety notice, please contact your local service representative or you can contact our office at 800-888-7436 (Monday – Friday from 7:00 a.m. to 8 p.m. EST).

Sincerely,



Vice President, Quality & Regulatory Affairs  
CAN 003-2014